

Refund Policy

August 12, 2026

ALL SALES ARE FINAL — EXCEPT WHERE A REFUND IS REQUIRED BY APPLICABLE LAW.

Digital Software Purchase

My Digital Data is sold as a \$49 one-time downloadable software purchase with no monthly subscription fee.

Try Before You Buy

Before purchasing, customers have access to a full interactive demonstration of My Digital Data. The demo is designed to let prospective customers explore the application, navigate its sections, add and edit sample information, delete sample records and review how the software works before deciding to purchase.

No Refunds after Purchase or Download

Because My Digital Data is a downloadable digital software product that is made available after payment, all sales are final. We do not provide refunds after purchase or download, except where a refund is required by applicable law.

Technical Assistance

The no-refund policy does not eliminate technical support. If a customer experiences a legitimate problem downloading or installing the software, Support will make reasonable efforts to assist. If an initial download link expires or a download fails, the company may verify the purchase and issue a replacement link.

Chargebacks and Unauthorized Purchases

If you believe a purchase was unauthorized, contact us promptly. Nothing in this policy limits rights that cannot legally be waived.